

Broadband Facts

Fixed broadband consumer disclosure

High Speed 10 Internet

Monthly charge for month-to-month plan	\$42.95
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Monthly charge for 2 year contract plan	n/a
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Click here for other [pricing options](#) including promotions and options to add other services, like home networking service, television, and phone..

Other Charges and Terms

Data included with monthly charge	100 GB
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Charges for additional data usage	\$5 per 25 GB
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Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	\$10
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Other monthly fees	Not applicable
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One-time fees	\$60 installation
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Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	10 Mbps
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Typical speed upstream	1 Mbps
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Typical latency	12 milliseconds
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Typical packet loss	0.1%
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Network Management

Application-specific network management practices?	Yes
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Subscriber-triggered network management practices?	Yes
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More [details on network management](#)

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Broadband Facts

Fixed broadband consumer disclosure

High Speed 50 Internet

Monthly charge for month-to-month plan	\$59.95
Monthly charge for 2 year contract plan	n/a

Click here for other [pricing options](#) including promotions and options to add other services, like home networking service, television, and phone..

Other Charges and Terms

Data included with monthly charge	100 GB
Charges for additional data usage	\$5 per 25 GB
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	\$10
Other monthly fees	Not applicable
One-time fees	\$60 installation

Government Taxes and Other Government-Related Fees May

Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	10 Mbps
Typical speed upstream	1 Mbps
Typical latency	12 milliseconds
Typical packet loss	0.1%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes

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High Speed 100 Internet

Monthly charge for month-to-month plan	\$69.95
Monthly charge for 2 year contract plan	n/a

Click here for other [pricing options](#) including promotions and options to add other services, like home networking service, television, and phone..

Other Charges and Terms

Data included with monthly charge	400 GB
Charges for additional data usage	\$5 per 25 GB
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	\$10
Other monthly fees	Not applicable
One-time fees	\$60 installation

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	100 Mbps
Typical speed upstream	5 Mbps
Typical latency	12 milliseconds
Typical packet loss	0.1%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes

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High Speed 250 Internet

Monthly charge for month-to-month plan	\$79.95
Monthly charge for 2 year contract plan	n/a

Click here for other [pricing options](#) including promotions and options to add other services, like home networking service, television, and phone..

Other Charges and Terms

Data included with monthly charge	500 GB
Charges for additional data usage	\$5 per 25 GB
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	\$10
Other monthly fees	Not applicable
One-time fees	\$60 installation

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	250 Mbps
Typical speed upstream	10 Mbps
Typical latency	12 milliseconds
Typical packet loss	0.1%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes

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High Speed 500 Internet

Monthly charge for month-to-month plan	\$89.95
Monthly charge for 2 year contract plan	n/a

Click here for other [pricing options](#) including promotions and options to add other services, like home networking service, television, and phone..

Other Charges and Terms

Data included with monthly charge	1000 GB
Charges for additional data usage	\$5 per 25 GB
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	\$10
Other monthly fees	Not applicable
One-time fees	\$60 installation

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	500 Mbps
Typical speed upstream	10 Mbps
Typical latency	12 milliseconds
Typical packet loss	0.1%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes

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Broadband Facts

Fixed broadband consumer disclosure

Wave Gigabit Internet

Monthly charge for month-to-month plan	\$99.95
Monthly charge for 2 year contract plan	n/a

Click here for other [pricing options](#) including promotions and options to add other services, like home networking service, television, and phone..

Other Charges and Terms

Data included with monthly charge	Unlimited
Charges for additional data usage	Not applicable
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	\$11
Other monthly fees	Internet Infrastructure Fee \$1.97
One-time fees	\$60 installation

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	920 Mbps
Typical speed upstream	10 Mbps
Typical latency	12 milliseconds
Typical packet loss	0.1%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes

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Broadband Facts

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Wave G 100 Mbps

Monthly charge for month-to-month plan	\$60
Monthly charge for 2 year contract plan	n/a

Click here for other [pricing options](#) including promotions and options to add other services, like phone or router rental or Roku.

Other Charges and Terms

Data included with monthly charge	Unlimited
Charges for additional data usage	n/a
Optional router lease – Customers may use their own router	\$10
Other monthly fees	Not applicable
One-time fees	No install fee/Not applicable

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	100 Mbps
Typical speed upstream	100 Mbps
Typical latency	2 milliseconds
Typical packet loss	0%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	No

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Broadband Facts

Fixed broadband consumer disclosure

Wave G Gigabit

Monthly charge for month-to-month plan	\$80
Monthly charge for 2 year contract plan	n/a

Click here for other [pricing options](#) including promotions and options to add other services, like phone or router rental or Roku.

Other Charges and Terms

Data included with monthly charge	Unlimited
Charges for additional data usage	n/a
Optional router lease – Customers may use their own router	\$11
Other monthly fees	Internet Infrastructure Fee \$1.97
One-time fees	No install fee/Not applicable

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	850 Mbps
Typical speed upstream	850 Mbps
Typical latency	2 milliseconds
Typical packet loss	0%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	No

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